ISD Transformation

JIS Baseline Service Level Work Group

Report to JISC

December 3, 2010

WASHINGTON COURTS

Workgroup Members

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JISC Meeting May 19, 2010

- Services to be provided centrally have not been identified
- Criteria for local vs. central needs to be developed
- Centralized services should be available to all courts.
- Data sharing to and from a central database is needed to support local services

JISC Meeting May 19, 2010[1]

"There should be a centralized system that provides some level of basic service to all the courts."

"Local courts with more sophisticated systems should be able to provide data to and receive data from the statewide database through data exchange."

"Defining the basic level of service was not decided."

"The JISC should develop a set of criteria for deciding which business functions should be provided at the state level with JIS funding, and which should be maintained locally."

"The JISC needs more information about economies of scale and the cost/benefit of the two approaches before deciding on the basic model."

[1] JISC Special Session Draft Minutes May 19, 2010 page 4 of 9

JISC – Priorities: "What Matters"

- **Provide Infrastructure**

  Supply court communities and AOC with the necessary hardware, network and other infrastructure needed to access JIS.

- **Maintain Portfolio**

  Maintain existing portfolio of JIS applications, providing baseline functionality.

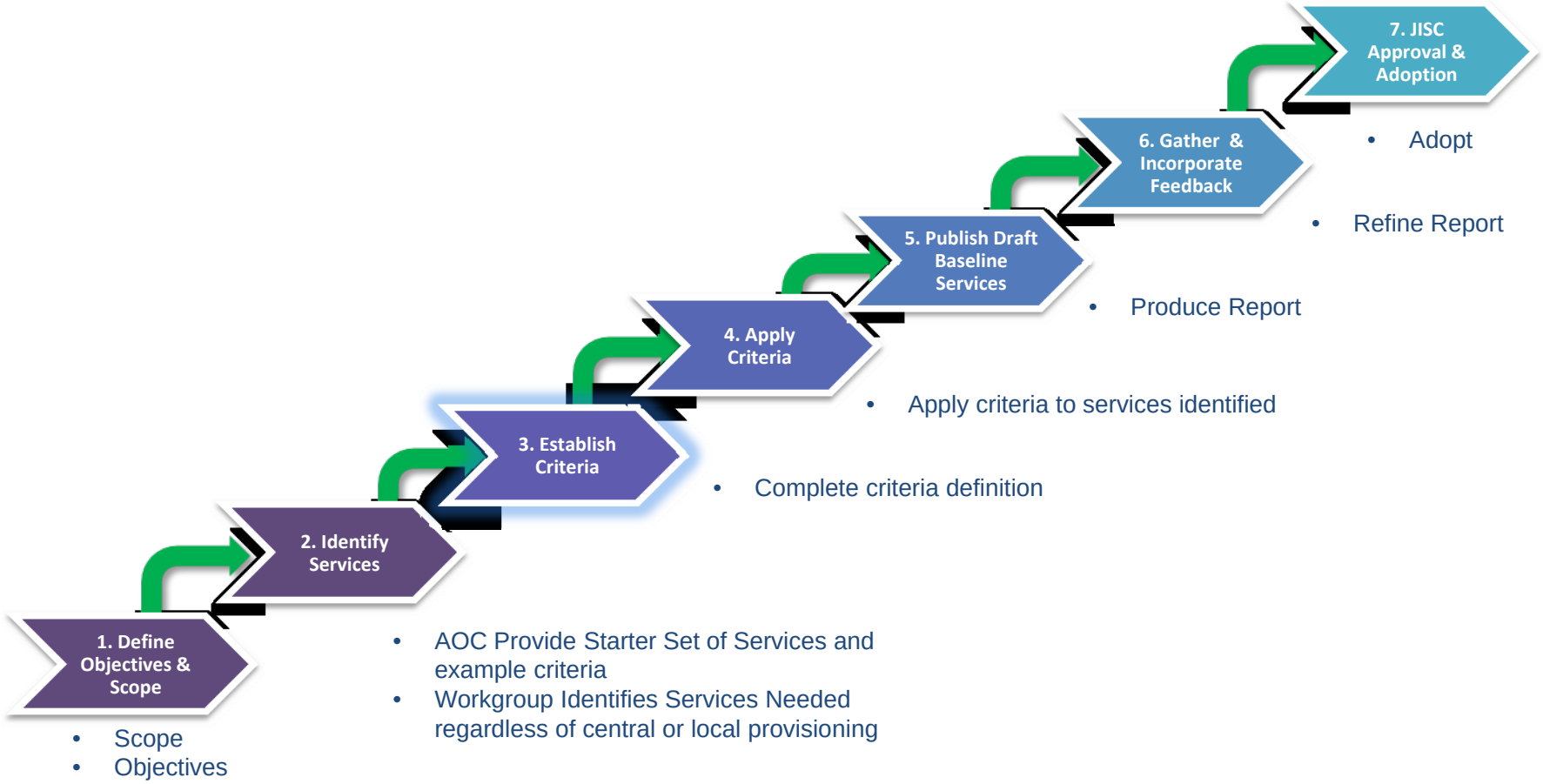
- **Integrate to Inform**

  Enable data, applications and information to be shared and combined in meaningful and useful ways.

- **Modernize Applications**

  Replace, enhance and otherwise modernize JIS applications.

Workgroup Progress



Current Status

- Two meetings held, next meeting on 11/30.
- 11/30 meeting will identify all services
- The next meeting (tentative 12/21) will identify local vs. central criteria (quorum of 4 needed).
- Goal is to have draft of services and criteria in January and final report in March.
- The draft report will need review and comment by various governance groups.