ITG Request #018

SPECIFICS	DESCRIPTION		
Title	**Add a Code for a Victim of Identity Theft**		
Description	This request seeks to add a new code to identify a victim of identity theft. Currently, if a person falsely pretends to be another person but is later correctly identified, the identity theft victim's name remains part of the case record. This code would identify the person as a victim of identity theft in the case record.		
CLUG	N/A		
CLUG Vote	N/A	CLUG Score (if available)	N/A
CLUG Priority	N/A		

ANALYSIS RESULT			
AOC Hours (Equivalent Cost)	AOC recommends that this request be addressed through a business process, not a new code.		
Contractor Costs	None		
Estimated **Minimum** Project Duration	N/A		
Type of Resources	N/A	Type of Resources	N/A
Total Estimated Cost	$0		

DELEGATION MATRIX RESULT	
Send to:	N/A

Add a Code for Victim of Identity Theft

Request Detail

Requestor Name:
Alfasso, Lynne

Origination Date:
08/19/2010

Requestor Email:
kevin.ammons@courts.wa.gov; lynne.alfasso@courts.wa.gov

Requestor Phone:
360-705-5315

Recommended Endorser:
AOC (endorses for other communities)

Request Status: Awaiting CLUG Recommendation

Request Type: Change or Enhancement

Which Systems are affected? Judicial Information System (JIS)

Other affected Systems / Business Processes

Business Area: Table Maintenance

Communities Impacted:
Superior Court Judges
County Clerks
Superior Court Administrators
CLJ Judges
CLJ Managers
Public and Other Users

Impact if not Resolved: Medium

Impact Description:

Request Attachments

Appendix1(final).pdf
Appendix2(final).pdf
Appendix3(final).pdf
FinalReport(Aug.18).pdf

What is the Business Problem or Opportunity

If a party falsely pretends to be another person, the innocent person's name remains part of the case record even after the defendant is correctly identified. This may cause the innocent person continued embarrassment and inconvenience, particularly if the case record is publicly available on a website.

This request seeks to add a new code to identify a victim of identity theft. Currently, if a person falsely pretends to be another person but is later correctly identified, the identity theft victim's name remains part of the case record. This code would identify the person as a victim of identity theft in the case record.

Expected Benefit:

Allowing the innocent person to be identified as a victim of identity theft would make it easier for that person to disassociate him/herself from the case.

Any Additional Information:

This request was generated based on the JISC adopting the recommendations of the JISC Public Case Search Workgroup on August 18th, 2010. This work detailed in this request will fulfill Recommendation #5 from the report.

Endorsement Detail

Endorsing Committee
AOC (endorses for other communities)

Endorser Name:
Ammons, Kevin

Origination Date:
08/20/2010

Endorser Email:
kevin.ammons@courts.wa.gov

Endorser Phone:
360-704-4085

Endorsing Action: Endorsed

Endorser's Explanation and Comments

This request was part of a series of recommendation adopted at the August 18th, 2010 meeting of the JISC. As such, this request will proceed to the analysis stage.

AOC Analysis Detail

Analysis Date: 10/29/2010

Request Rationale

Key Business Objectives:

This request seeks to add a new code to identify a victim of identity theft

Add a Code for Victim of Identity Theft

Aligns with JIS Business Priorities, IT Strategies & Plans:	Yes
Aligns with applicable policies and with ISD Standards:	Yes
Breadth of Solution Benefit:	Wide
Cost Estimates	
Cost Benefit Analysis Complete?	No
Cost to Implement?	0
Positive Return on Investment?	No
Projected Maintenance cost?	0
Feasibility Study needed?	No
Court Level User Group	
Non-JIS	

This request seeks to add a new code to identify a victim of identity theft. Currently, if a person falsely pretends to be another person but is later correctly identified, the identity theft victim's name remains part of the case record. This code would identify the person as a victim of identity theft in the case record.

Benefits and Business Value:

If a party falsely pretends to be another person, the innocent person's name remains part of the case record even after the defendant is correctly identified. This may cause the innocent person continued embarrassment and inconvenience, particularly if the case record is publicly available on a website. Allowing the innocent person to be identified as a victim of identity theft would make it easier for that person to disassociate him/herself from the case.

AOC Analysis - Proposed Solution

The Administrative Office of the Courts (AOC) assembled a team of experts from Court Education Services and the Information Services Division to analyze this request. The team has determined that the best solution to this issue is not creating a code, but through a court business process, as the use of a code would cause the case to remain on the identity theft victim's record, viewable from both JIS-Link and in the public case search.

AOC Analysis - Proposed Approach

The Administrative Office of the Courts (AOC) assembled a team of experts from Court Education Services and the Information Services Division to analyze this request. The team has determined that the best solution to this issue is not creating a code, but through a court business process, as the use of a code would cause the case to remain on the identity theft victim's record, viewable from both JIS-Link and in the public case search.

If the true defendant is identified, the courts have the ability to change the name to the correct defendant record when the case comes before the court. The prosecutor can amend the charging document and request that the case record be changed to reflect the correct name. The court could then use the Name Person Change (NPC) process available in JIS to change the case to the correct person.

In cases where the true defendant is not known, the court could order that the case be changed to a "Filed in error" type name record, such as "Identity Theft Defendant" specifically created for use by that court, after the dismissal is processed. This would allow the court to retain the proper court file records in JIS, indicating it was an Identity Theft victim, while removing the victim's name from the JIS-Link and public case search records.

To better protect the victims of identity theft crimes, AOC strongly recommends that this request be resolved through court business processes, not through the addition of a charge or case disposition code.

Additional Systems Affected

Addtional Court Communities Affected

AOC Analysis Attachments

ITG Request 018 - Add a Code for a Victim of ID Theft.docx

Add a Code for Victim of Identity Theft

Confirmation of Endorsing Action Detail

Endorsing Committee
AOC (endorses for other communities)

Endorser Name:
Ammons, Kevin

Origination Date:
10/29/2010

Endorser Email:
kevin.ammons@courts.wa.gov

Endorser Phone:
704-4085

Endorsing Action: Endorsed

Endorser's Explanation and Comments

The analysis of this request indicates that the request should be implemented through a business process, not a code. The JISC recommended the original request, so they must approve this analysis.

Analysis of IT Governance Request #018
Add a Code for a Victim of Identity Theft

Summary of Proposed Solution:
The Administrative Office of the Courts (AOC) assembled a team of experts from Court Education Services and the Information Services Division to analyze this request. The team has determined that the best solution to this issue is not creating a code, but through a court business process, as the use of a code would cause the case to remain on the identity theft victim's record, viewable from both JIS-Link and in the public case search.

Sizing:
The following estimate is based upon the best available information and does not include cost or effort estimates for on-going maintenance of the enhancement. This analysis was approved by AOC's Operations Control Board on October 28th, 2010.

This enhancement would be accomplished by AOC's internal resources.

AOC strongly recommends that this request be addressed through a business process, not an IT enhancement.

Group	Hours	Tasks
Court Education	0	
Business Analysis	0	
Architecture	0	
Maintenance (Web)	0	
Data Architect	0	
Data Warehouse	0	
Quality Assurance	0	
Project Management	0	
Total	**0 hours**	

AOC staff costs average $76 per hour. Contractor staff generally costs $120 - $150 per hour.

Request:
This request was generated based on the JISC adopting the recommendations of the JISC Public Case Search Workgroup on August 18th, 2010. This request is Recommendation #5 from the report.

This request seeks to add a new code to identify a victim of identity theft. Currently, if a person falsely pretends to be another person but is later correctly identified, the identity theft victim's name remains part of the case record. This code would identify the person as a victim of identity theft in the case record.

Business Impacts:
If a party falsely pretends to be another person, the innocent person's name remains part of the case record even after the defendant is correctly identified. This may cause the innocent person continued embarrassment and inconvenience, particularly if the case record is publicly available on a website. Allowing the innocent person to be identified as a victim of identity theft would make it easier for that person to disassociate him/herself from the case.

Proposed Solution:

The Administrative Office of the Courts (AOC) assembled a team of experts from Court Education Services and the Information Services Division to analyze this request. The team has determined that the best solution to this issue is not creating a code, but through a court business process, as the use of a code would cause the case to remain on the identity theft victim's record, viewable from both JIS-Link and in the public case search.

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To better protect the victims of identity theft crimes, AOC strongly recommends that this request be resolved through court business processes, not through the addition of a charge or case disposition code.

Assumptions:

None.

Risks:

None.